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Chaka's Rock Chalets voted Top Destination at the Sugar Rush, Ilembe Enterprise North Coast Big 5 Competition award ceremony held on 3 May 2011. The resort situated close to the bustling town of Ballito, was presented with the Service Excellence award in its category. The prize giving took place at the Sangweni Tourism Centre in Ballito with Trenley Tilbrook, CEO of the Ilembe Chamber of Commerce officially opening the ceremony.

Overlooking the breathtaking Dolphin Coast Chaka's Rock Chalets is managed by First Resorts, one South Africa's largest resort management companies. "We are pleased to receive this award for Chaka's Rock Chalets, it was a community driven campaign with votes from the public determining the winner. The resort has grown in popularity and has become one of our top properties in our portfolio," said Johann Jordaan, Managing Director of First Resorts Management.

Sidney van Rensburg, the Resort Manager for Chaka's Rock Chalets had this to say about receiving the award "My staff and I, are extremely proud to be honoured with this award, we were nominated together with some of the top Ballito establishments. The resort prides itself in being the ideal family getaway that combines a village atmosphere with ample onsite facilities to keep the family entertained."

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